



Email: [support@shadora.com](mailto:support@shadora.com) | Website: [www.shadora.com](http://www.shadora.com)

### Return Merchandise Authorization Form

We regret that you want to return your item and hope that you will visit shadora.com again to order another beautiful piece of jewelry. Please allow 3-4 weeks from the time you mailed out your return for your refund to post to your account.

Please print out this form and a copy of your email or online invoice and include it in your package when shipping back your item. In order to ensure fast processing, please fill out this form as completely and as clearly as possible. It is advisable to send your package with a tracking number or delivery confirmation. We are not responsible for returns that are lost in transit.

Please refer to our FAQ section for any applicable restocking fees that you may incur.

**Customer Name:** \_\_\_\_\_ **Phone Number:** \_\_\_\_\_

**Customer Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

Please check one of the following:

- Wrong Item      Refund      Repair/Replacement

Sorry we don't offer exchanges. You may return the item you ordered and place a new order online for the item you wish to receive instead.

Order #	Item Description	QTY	Reason for Return

Please mail your package to:

Shadora Returns  
(Write your order number here)  
5960 Miami Lakes Dr E  
Miami Lakes, FL 33014